**NORTHGATE PRACTICE PATIENT GROUP**

**MEETING HELD TUESDAY 18th JUNE 2019 AT 5.0pm**

**CHAIR: Sylvia D Bailey**

**NOTETAKER: Janet Jukes**

**MEMBERS PRESENT: Bob Ingram, Roger Corbett, Jo Worton,**

**Dorothy Barrell, Louise Platt, Adam Noble (Administration Manager – Northgate Practice)**

**APOLOGIES: Daniel Newey, Maureen Nathaniel, Anne Harrison**

**No Matters Arising**

**No Chair Update**

**Dementia Week – Talk – Table**

**Jo gave a summary of Dementia week held 10th - 14th June at Surgery**

**Presentation by Sadiq Khan – He gave three talks during the morning and was well received. However, Jo thought there were too many presentations, too short for questions and answers and a negative aspect on ‘suffering dementia’ rather than ‘living with dementia’. On future talks a microphone and visual aids are required as power**

**point wasn’t working (presenter’s fault) as Adam did try to rectify the matter.**

**Jo said Anne H had reported no information available for people already diagnosed and travelling to various cafes etc., with a disability. Although on the table outside the room a table had been set up with lots of booklets and information.**

**SB asked Jo ‘Where do we go from here?’ and Jo explained groups that had been set up in Walsall and that the group would have future presentations and table set ups and the doctors had now been asked to identify dementia patients and their carers, which was at least going somewhere in the right direction. Adam said he was very pleased with the attendance at the presentations, each one was full.**

**Patient Group Network Meeting LP was unable to go to the last meeting but will go to the next one.**

**Adam: NHS has recently launched an App so that patients can request an appointment on the app and medication etc. He showed us a report and explained it, some members did not quite understand it so BI asked if Adam was planning a publicity campaign and Adam said the practice has advertised on the website, social media and the screens in the waiting room. Also BI asked if patients who have a record of not attending would show up and Adam said No. The quick response board – Adam explained each symbol and group had a short discussion.**