**PATIENT GROUP MEETING HELD WEDNESDAY 7th DECEMBER 2022 @ 5pm**

**Attendees:** Sylvia Bailey, Louise Platt, Jim Bailey, Jacqui Taylor

 Dorothy Barrell, Georgina Newey, Danny Newey

 Daya Athwall, Rangeet Athwall, Amy Jose’ (Practice Manager)

 Janet Jukes (Note taker), Anne Harrison

**Apologies:** Doris Lee, Roger Corbett, Lynne Ingram

**SB** Welcomed Rangett and Georgina, new members

**Acceptance of Minutes of August Meeting**

Minutes Accepted

**Practice Update – Amy**

Practice has had two new Receptionists (Gemma and Claire) who are both settling in well

 No new doctors or nurses started since last meeting

 Flu clinics have gone well and children of 2-4 years old are having

 their inoculations now

**SB** On the news the headlines were doctors are finishing at 5pm,

**AJ** has not heard anything regarding this

**SB** Said it is easier to get appointments since Amy has started and

 all members agreed that she is doing a splendid job and **JJ** agreed

 that practice has improved in quite a few ways, well done Amy.

**SB** It is harder sometimes to get an appointment when using the

 telephone. Apparently Adam is looking into this and a couple of

suggestions are about asking other practices what phone systems they use and perhaps an automated system. This will be discussed further at another meeting.

All patients are being asked to wear a mask in the waiting room and during the appointment with the doctor.

 A short discussion was held regarding Covid/flu

 Menopause Event is being held. It was asked if there would be

 tea/coffee. **JJ** said she would ask Dr Hassan from Portland Practice,

 who is taking the event. **Daya** said she would see if she could get

 different teas for the meeting. It will be advertised by posters and

 the TV in the waiting room.

 **AOB**

Recruitment of new members (At next meeting)

 Telephone update

 The meeting closed early as it was our Christmas ‘Doo’

 Amy had kindly provided the food for our party and all members

 stayed and had a natter and ate the delicious food

 **Date of Next Meeting is Wednesday 25th January 2023**