**PRACTICE HISTORY:**

**Welcome to Northgate Practice**



Northgate Practice is incorporated within the Anchor Meadow Health Centre which has been purpose-built to offer a comprehensive range of healthcare services.

The Practice comprises six GPs, four nurses, two Healthcare Assistants, along with Reception and Administration Staff.

The Practice is also a training practice for GPs and medical students and is linked to Birmingham University Medical School.

Within the Health Centre you will also find services such as physiotherapy, chiropody, psychology, maternity, counselling, district nurses and health visitors. The doctors work in a non-limited partnership as a group. You do not have to consult the doctor with whom you are registered but it is advisable to follow the same problem through with one doctor whenever possible.

**DOCTORS:**

Dr Arun K Singal (Male) MB ChB Newcastle 1984

Dr Christine E Lloyd (Female) MB BS Nottingham 1986

Dr François E Bolliger (Male) MB ChB Stellenbosch 1994

Dr Bhupinder Sarai (Male) MB ChB Manchester 2005

Dr Dalvinder Gakhal (Female) MB ChB Birmingham 2006

Dr Kalbir Hayer (Male) MB ChB Birmingham 2008

**PRACTICE NURSES:**

Jo Payton is our Nurse Practitioner. Jo is the lead nurse, having responsibility for organising work pattern for the team.

Nicola Copsey and Louise Barr are experienced practice nurses who, as well as general nursing procedures, offer various chronic disease management appointments. Nurse Practitioner Pam Zabawa supervises the Healthcare Assistants in the anti-coagulation clinic.

**HEALTHCARE ASSISTANTS:** Jayne Ireland and Veronica McCoy

They take care of 24 hr blood pressure monitoring, ear washing, new patient medicals, ECG's, bloods, diabetic checks for the nurses and removal of sutures and clips. They are both also qualified to assist GPs and nurses in monitoring patients who are on anti-coagulation treatments such as Warfarin.

**PRACTICE STAFF:**

Strategic Business Manager: Mr Christopher Blunt Administration Manager: Adam Noble

Office Manager: Toni Evans

Care Coordinators: Debra Lee, Sheila Hopkins, Wendy Tomkins, Sharon Roadknight, Debra Taylor, Julie Haythorne

Pharmacy Technician: Sarah Kassell

Medical Secretaries: Denise Edgington and Jane Webster Administration: Rachael Marvin, Sarah Watkinson

Attached Staff: Midwife, Pharmacist.

**WEEKEND AND NIGHTCOVER:**

**Out of Hour’s** we are covered by **PRIMECARE**. If you need to see a doctor outside normal surgery hours **telephone: 111**. Your details will be taken and passed to a relevant clinician.

**PRACTICE OPENING TIMES:**

We run a full appointment system. The surgery is open from 8:00am

-6:00pm Monday, Tuesday & Thursday, and 7:30am-6:00pm on a

Wednesday and Friday. A variety of appointments with GPs, Nurses

and HCAs are available during these times.

**HOME VISITS:**

Patients are requested to telephone before 10:00am if a visit is required that day. Please give the receptionists as much information as possible to enable the doctor to allocate priority to house calls.

**REPEAT PRESCRIPTIONS:**

Repeat prescriptions will be issued at the doctor’s discretion.

Requests for repeat prescription can be made at Reception or online.

 We are also part of the Electronic Prescription Service – please ask

at Reception or your local Pharmacy for details.

***All patient queries should be directed to the Reception Manager.***

Please see our website to download our full practice leaflet or for more information about the practice: www.northgatepractice.co.uk

**Northgate Practice**

**Anchor Meadow Health Centre**

**Westfield Drive**

**Aldridge**

**WS9 8AJ Telephone: 01922 450900**