NORTHGATE PRACTICE PATIENT GROUP

NOTES FROM MEETING ON 29TH AUGUST 2017

In attendance: Chair: Sylvia Bailey

Members present: Dorothy Barrell, Roger Corbett, Anne Harrison

Doris Lee, Louise Platt

Apologies: Danny Newey, Maureen Nathaniel, Chris Blunt

Resignations: Don and Sheila Handy

New Member: Colin Mason

Notetaker: Janet Jukes

1. Welcome to Colin and Introducing him to members

2. Acceptance of Minutes – Accepted

3. Chair Update – Sylvia mentioned the practice had a new receptionist – Julie

a new Registrar – Dr Nadak, and Dr Bal has left.

4. AOB: This was put first as members had quite a bit to say, so Sylvia brought it forward.

JJ. asked SB to email Danny to get in touch with Adam, the new assistant to Chris Blunt, to see what he could do to update the practice's website as there are a number of things that ought to be deleted.

SB explained to Colin that members have been asked to volunteer to show patients how to ebook,as the practice has a laptop to demonstrate anything about ebooking.

SB gave members dates of flu clinic (7th and 14th 0ctober) and asked members to volunteer on those days an hoped a demonstration of ebooking would be available.

DB – Sue Dirkin from the non smoking clinic is going to bring advertisements to the practice but needs the members to promote. JJ and DB said they would promote this in 0ctober as it is non smoking month.

DB – Kerb/paviors to taxi rank needs immediate attention as it is unstable. DB is going to do a letter to SB to email CB.

RC – Roger asked what the position was on minor operations at the surgery. Surgery submitted interest to CCG of extending the surgery, so who at the moment does minor ops. And how often do they run.

AH – TV in reception regarding DNA's has been 120 for the last six months. Is it still being tracked and when will it be different on the screen. JJ to follow up.

DL – Why do drivers park on the kerbside particularly when there is a parking space. She suspects no one is asking these people to move. SB to email CB for a one way system. (Don't hold your breath)

CM – 0ur (hopefully new member) said he was very happy with the practice and the doctors and with his various illnesses, he said he had been treated well.

SB- She will asking by email for a rota for the flu clinics.

SB – Went into chemist and saw 'contact your doctor online'. Are they promoting this? And the NHS.

Time was allowed for the rest of the Agenda, as follows:

1. Review of Health Fair held 24.06.17.

Members who attended said they thought the people who demonstrated on their various stands were very good, although they thought there wasn't enough footfall. Perhaps a large advertisement could have been put on the railings outside surgery? JJ and DB thought the Heart/Anon/CPR/Non smoking were particularly good and thought, if CB agreed, the group could hold an evening similar to Dr Lloyds nutrition evenings, with those four promoters and see if we could get quite a number of patients to attend. This could be something to think about in the New Year.

DL – Doris goes to the W.I. in Aldridge and they are looking into loneliness and said they would like to liaise with our group. This is an issue we have talked about before and Doris is going to meet with the next W.I. group and see what they want to do.

AH- said on the 1st Wednesday of the month, Tynings Lane church hold a film club. It is 2.0pm start, no charge but a donation would be appreciated. Perhaps we could advertise this on our board. All members agreed what a good idea it was.

SB – Prescribing of Medicines.

The Joint Medicines Managements Committee have approved guidelines for the Self Care Agenda.

This, if I have got this right, but let me know if not, means that doctors will not prescribe certain every day medicines, I.e paracetamol, ibuprofen, vitamin D. and assume others will eventually not be able to be prescribed. Louise found a value pack for 99p of Vitamin D (one had 500mg and the other 10mg), so she is not sure how much mg to take, hopefully she will be able to tell members at next meeting. The NHS is suffering a funding crisis so they are encouraging patients to buy over the counter. If members have experienced this with their doctor, please mention it at the next meeting.

A question was asked – Has the practice signed up for 'Pharmacy First'. This is something that SB will find out.

Unfortunately, we did not get to have the AGM and see if any of our members would like to take on the position of Chair. This will be on the next meeting's Agenda. Please have a think if you would like to do it.

Date of next meeting: Tuesday 14th November 2017